

R02GB

August 29, 2002

Dear Blue Bird Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has determined that certain Blue Bird TC/2000 and All American school and transit buses and Commercial and Q-Bus transit buses do not conform to the requirements of Federal Motor Vehicle Safety Standard No. 101 pertaining to "Controls and Display Standards". These buses were manufactured without specific labeling for the keyless ignition switch and master run switch as required by the standard.

Blue Bird Body Company's evaluation of the risk to motor vehicle safety reasonably related to this noncompliance is potential for operator to place engine control switch in a position other than that intended. Blue Bird is conducting a recall to correct this noncompliance.

You should have this noncompliance corrected immediately. Your Blue Bird bus (es) affected by Recall R02GB is identified by body serial number(s) on the enclosed reply sheets. If you no longer own the subject bus (es), please complete the appropriate section of the yellow reply sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

To receive modification kits with instructions, verify correct shipping address, sign and **return** the enclosed **yellow** parts request sheet to Blue Bird in the enclosed pink postage prepaid reply envelope. Modification parts are available and will be shipped "No Charge" to you via UPS or common carrier.

You may perform this modification yourself or have the work done by a qualified repair facility convenient to you. You may contact your Blue Bird distributor for assistance.

Upon completion of the recall, the owner should complete and return the pink reply sheet in the pink postage prepaid reply envelope provided. The owner may request reimbursement of labor costs by completing the appropriate section of the pink reply sheet. If repair is performed by someone other than the owner, or a Blue Bird distributor, attach a copy of the paid work order/invoice to the reply sheet.

Time required to complete recall R02GB is 0.5 hours (30 minutes) per bus.

Important: Your prompt return of the pink reimbursement sheet, complete with the correct Body Serial Numbers, permits Blue Bird to update the record indicating recall has been completed and prevents the mailing of a second notice. This is much appreciated. We regret any inconvenience this may have caused.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
WASHINGTON, D.C. 20590**

or you may call The National Highway Traffic Safety Administration toll free at:

1-888-327-4236

Questions regarding this recall campaign should be directed to me at (478) 822-2242.

Thank you,

Bill Coleman
Recall Administrator